



Maryland 9-1-1 Board
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MINUTES

Public Session – June 29, 2023

BOARD MEMBERS IN ATTENDANCE

Jack Markey, County Emergency Management	Steve Souder, Public-at-Large
Tony Rose, PSAP Director	Danissa Alston, County Police Services
Scott Haas, PSAP Director	William Frazier, MENA
Julia Fischer, GIS	Chris McNamara, ECC
Cecilia Warren, Accessibility Needs	Al Kirchner, Public-at-Large
Shariff Thomas, 9-1-1 Specialist	CPT Scott Brillman, Career Fire Services
Bryan Ebling, Volunteer Fire Service	Sue Greentree, APCO
Tammy Price, PSAP Director	Russell Strickland, Secretary, MDEM
Major Gregory, MD State Police	Daniel Leary, Wireless Industry
Kenneth Poling, Wireline Industry	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Mike Marshall, Interim Executive Director was not in attendance, Anna Sierra represented the office.

BOARD MEMBERS NOT IN ATTENDANCE

Richard Berg, MIEMSS
 Michael Block, Cybersecurity
 Kevin Mosier, Public Service Commission
 Michael Walther, County Finance
 Justin Orendorff, PSAP Director

GUESTS IN ATTENDANCE

Walt Puller, Verizon	Joshua Jack, Mission Critical Partners
Ross Coates, Harford County	CPL Robbie Larimer, Dorchester County
Stanley Harris, Calvert County	Sen. Cheryl C. Kagan, Maryland
Lorenzo Cropper, Wicomico County	Jennifer Stahley, Frederick County
Kayman Khaloughi, Prince George’s County	Ann Pingel, Anne Arundel County
Kristie Dutrow, Frederick County	Robert Horne, Mission Critical Partners
Phil Lambert, Frederick County	Steve Hurlock, Caroline County
Kyra Pulliam, Mission Critical Partners	Pete Landon, Kent County
Dan Heilman, Carousel	Taylor Thompkins, AT&T
Jeff Bruns, Convey 911	Toni Dunne, Motorola Solutions
Jennifer White, Rapid SOS	

OPENING

Chairman Markey called the public session to order at 10:00 AM on Thursday, June 29, 2023, via the Conference Bridge.

Secretary Strickland of the Maryland Department of Emergency Management thanked the members of the Board for making the time available for today's meeting. He acknowledged the time, dedication, and service of Bryan Ebling and Al Kirshner. This will be their last meeting. He recognized all the input and forwardness of both, particularly Mr. Ebling over the many years that he's been involved with previous boards as well as this Board. A very special thank you to each of them.

Chairman Markey added his thanks to Mr. Kirchner who has brought valuable input to the Board. Mr. Ebling is the longest currently serving member of the Maryland 9-1-1 Board. We appreciate his service and all that he has brought to the Training Subcommittee. Chairman Markey asked Mr. Ebling if he would be willing to continue for continuity purposes, as the Chair of the Training Subcommittee for the next 12 months. Mr. Ebling agreed to continue in that role.

Chairman Markey reported that there was a line-of-duty death of firefighter Bryce Trossbach from St Mary's County on Tuesday morning. He was a member of the Patuxent River Naval Air Station Fire Department. Chairman Markey asked for a moment of silence to reflect upon his service.

There was a roll call of Board members by Mr. Jack, and a quorum was confirmed.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the May 25, 2023 meeting. The Board members are provided with the material in advance of the meeting so they may review them. Mr. Frazier and Mr. Rose requested two corrections to the minutes.

Mr. Rose made a motion to approve the meeting minutes from the May 25, 2023 meeting as amended. Mr. Souder seconded the motion. All were in favor and the motion was carried.

FISCAL REPORT – MIKE MARSHALL

Ms. Sierra reported the 9-1-1 Trust Fund carry-over balance from FY22, was \$24,530,205.19. Total collections for FY23 were \$70,370,616.69. Total award expenditures to date are \$31,255,000.82. The current balance is \$39,115,615.87.

EXECUTIVE DIRECTOR'S REPORT – MIKE MARSHALL

Ms. Sierra commented that a Board member is Governor appointed. The requirements are outlined in the statute. There is a portal that we are responsible for reporting your attendance and is reviewed by the Appointments Office. By statute, anyone who does not attend 50% of the held meetings is considered resigned. There are waivers and explanations that we can do based on a variety of circumstances. But it's important for you to attend meetings regularly and for you to communicate when within acceptable means for not attending. We can document that, and we can put it into the portal. If there is a member who's not reached the 50% attendance requirement, we can either explain that or you'll be considered resigned by statute. We're going to put all this in writing so that you have the reference, you can see the statute, and you can follow up with me with any questions that you might have. It's not something that we have had to report in past years under the past administration, although the statute has been in place for several years. This is somewhat new to us from a reporting requirement, and we wanted to make sure we were being transparent and communicating it to the Board.

The Board requested that the AAG research a project from the last meeting and we do not have a status update. The AAG is still undergoing review on the requested item. We hope that next month, we will have a better status update.

We had some outreach about whether the Board would be taking official positions on various opportunities that the FCC puts out for comment under rulemaking. There is no specified policy for that. I would encourage the members of the Board to do it as private citizens, who are welcome to comment on any public rule opportunity, given your subject matter expertise, and your involvement with the Board. We do ask that when you're making those comments to not make those comments on behalf of the Board. And you're welcome to mention that you are a Board member. But for now, not indicating that you're commenting on behalf of the Board. We'll be working with the new administration on processes for putting in their public comment for federal lawmaking or a variety of other opportunities to make the 9-1-1 Board's voice heard on policy issues related to the 9-1-1 system.

There's been some confusion around the county fee setting. We reviewed the process with our AAG, and it's defined by law. Counties are now welcome to raise their fee to essentially any number that is sufficient to meet the needs of their 9-1-1 system within the bounds of the current statute. Once that fee is raised, follow the process you have internally for your county for fee raising. The fee raise goes into effect the year following the raise. If you raise your fee on July 5th, the fee will not go into effect until the following fiscal year. In addition to that, the PSC needs 60 days to notify carriers of the increase. That's what gives us our soft deadline to have it increased by July 1st of the next fiscal year. The soft deadline for approval must be April because the PSC needs 60 days to notify carriers. You can choose to change it after April knowing that it will go into effect, 60 days from the time that you approve it as long as it's before the end of the fiscal year. If you do not approve it until after July 1, then it will still go into effect the following fiscal year. We're going to put all of this in writing. There is a current policy, it just needs to be updated, it is under review. We will be sharing that with the Board and posting it publicly.

The Executive Director's position has been closed and we have a list of applicants. Interviews are scheduled for mid-July. We will continue to keep the Board updated on the process.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Mr. Souder reported there has been significant progress thanks to the efforts of Mission Critical Partners in mapping out the creation of the recruitment video. A decision was made that rather than have one video that tries to encapsulate all 24 PSAPs, a regional approach will be used. We wanted to be sure that each region with its unique needs is represented in the video.

Kyra Pulliam with Mission Critical Partners stated a week has been identified for filming at the recognized PSAPs. One in each of the regions, Allegany County, Baltimore County, Talbot County, and Prince George's County. The filming will take place the week of July 24th through the 28th. Kyra Pulliam is working with the videographer to finalize the interview questions. The questions will be sent to the regions and the PSAP Directors.

Mr. Souder noted that the Member Guide has come a long way in the last several months. He would like to make it available in its current form to the Board members and incoming Board members for their review before the Board acts on the draft at the meeting in July. Mr. Souder suggested the Board moved to adopt it provisionary. This will give it approximately six months out in the field, to be utilized and for suggested edits and additions to be made. Chairman Markey agreed with Mr. Souder's approach to the adoption of the Member Guide.

The subcommittee is reviewing the request for funding items that require approval by the Board. The items they are reviewing are items that are approved month after month. The subcommittee is working with Mission Critical Partners and Interim Executive Director Mr. Marshall to look at what the Office of the Executive Director can approve and what items can be added to the list. The subcommittee is targeting midsummer for that to be completed.

Training and Exercises – Bryan Ebling

Mr. Ebling reported the subcommittee held two meetings in June. Training Policy 3-301 was discussed at the November 2022 Board meeting but was not formally approved by the Board.

The subcommittee used the draft policy as a guideline in the June 1st meeting. Changes to the policy are in Section A1 and outline what a PSAP should include in their request for funding. It would be an attachment to the application. The elements of 1a through 1j, should be addressed in the application. It'll be a very simple review and the Training subcommittee can quickly recommend to the Board any new training coming into the 9-1-1 community that meets the training requirements.

Chairman Markey asked for a motion to approve the revisions to Policy 3-301.

Mr. McNamara moved to approve the revised Policy 3-301. Major Gregory seconded the motion. All were in favor and the motion carried.

Project # 23-310 for Caroline County, \$16,000 for four training classes. The subcommittee reviewed the classes and did not believe they met the intent of the draft policy. The subcommittee did not approve the request from Caroline County to move forward. The county can reapply at a later time. The outcome was communicated to Caroline County.

A project request from Calvert County that is on today's agenda has been reviewed by the subcommittee. The project meets all the requirements, and the subcommittee recommends that the Board approves the project.

The subcommittee continues to work on the wellness project guidelines. Mr. Ebling hopes to have the guidelines ready for Board review soon.

Cybersecurity – Michael Block

Mr. Jack, with Mission Critical Partners, reported on behalf of Mr. Block who was unable to join the call. The Cybersecurity Subcommittee is creating an incident response checklist that is focused on the PSAP staff working that notices something unusual is happening. The staff is trying to decide what to do in the first 10 or 15 minutes. This is a quick check sheet for the PSAPs that do not have a technical team onsite. What to do before initiating their cyber security response plan. This is to create best practices for the PSAPs if they detect a possible cyber incident.

Technology Subcommittee – James Hamilton

Mr. Jack, with Mission Critical Partners, reported on behalf of Mr. Hamilton who was unable to join the call. Some subcommittees have sister subcommittees with the ECC, and this is one of them. Kayman Khaloughi is the Chair of the MACo Emergency Communications Technology and Use Committee; he will provide the brief.

Mr. Khaloughi reported the committee meets jointly with the Technology Subcommittee. Over the past two months, the committees have been focusing on ensuring and improving the interoperability between Next Generation Core Services (NGCS) providers in the state. Some challenges appeared during the testing of transfers between counties that don't necessarily border each other. We're working with the two vendors in the state on the issues, and one of the issues is performing the

transfers. We need to make sure that we map URIs. We're working with the ECC to tackle this with all the counties at once. To ensure that all the counties can transfer to one another, even if they don't border each other. In addition to making the transfer, we also need to make sure that there's a location with those transfers. In a perfect world, in a full IP i3 NENA world, we wouldn't need to do legacy things, but we know the carriers aren't there yet. We still need the ability of the NGCS providers to look at legacy ANI/ALI. One of the things we're finding is when counties are making transfers to counties, they don't border there may not be getting all the pseudo-ANIs that are required to get the location information in the legacy world. We're also working with both vendors to see what that level of effort looks like to map all the pANIs for the entire state. To ensure there is no gap in where we can transfer with location. It may not seem logical that you may need location for counties that don't border one another but Mr. Hamilton brought up a great point about the Eastern Shore and the bay. They may be getting calls from the Western Shore, across the bay, that need to be transferred back to the Western Shore. Until everything is fully geospatially routed, we still have that problem, and we need to make sure that we can get a location for all the calls. We are working through that with the vendors.

Mr. Jack added the real solution is the network-to-network interface upgrade, which I'm sure the two providers on the agenda will talk about but that still needs to be done and that is the goal.

The conversation about the pANIs is strictly in a place where we're operating partially legacy and partially i3/NG911. Once that full network to network interoperability occurs, then they'll be able to pass the location, from the original call to the transferred party along with the voice of the call.

GIS – Julia Fischer

Ms. Fischer reported imagery is our standard six-inch imagery collection with a couple of buy-ups, including some three-inch imagery. The Eastern Shore is closed out. The data has been delivered and the data has been cached and processed and published. The Board will be receiving two memos, regarding the Western Shore imagery. One is to inform the Board that a portion of the Western Shore imagery is going to be rejected. The imagery was collected in Prince George's County, and they are aware of the rejection. There were several issues regarding the delay in the collection and therefore the collection itself does not fulfill the requirements of the contract. There were too many leaves on the trees and there was some cloud cover that also obscures the content that was on the ground. They were not within the parameters of the requirements of the contract. We've had extensive conversations with all involved parties. The contractor will be flying that portion in the fall. Once the leaves have vacated the trees to fulfill the requirements. There may be a small delay in the Price George's County deliverable. But we do have the deliverable section off so it will not impact the full products project delivery.

We've worked with Anne Arundel County and Baltimore County and there are several three-inch file formats that they don't need. We'll make sure that they have the ones that they need. The recommendation is to drop the processing and delivery of the files that will not be of use. It does not change what will be available to the public. We will see if we can get a small reduction because there will be less processing time and fewer deliverables. This a recommendation that we want to make the Board aware of.

Chairman Markey asked if we are working to deliver a standard 9-1-1 imagery format. Ms. Fischer noted historically we have had the vendor create several file formats to ensure that all ingesting systems had the necessary formats and to continue to have that resource without interruption. The vendors have evolved, the need has expanded, and we were delivering five different file formats. We've conducted surveys with the counties in hopes of trying to eliminate some of the file formats. Conversations would need to occur with the vendors to ensure the counties have the file formats needed. The agreements are between the counties and the vendors, and we ask that the counties would lead those conversations. We would be happy to join the calls if needed.

Regarding statewide GIS data validation, our checks are in production, and they are based on the current NENA standards. The standards are based on version 1 of the GIS data model. There was a consensus amongst the GIS county representatives that we do not update the data validation standards to version 2 until all the counties have been migrated to the NG911 systems. They wanted to make sure that everybody is running in the system and that everything is working against the current standards before we consider moving on to version 2. Several of us are sitting on the committee that's evaluating the 3.0 standards that will be released in the future. We're keeping a very close pulse on the standards.

Phase 2 requirements gathering is underway for the validation checks. We will continue to work with the counties to determine how the validation checks can assist them. Where we fill in gaps that the vendors are not assisting with and can continue to build out and fill the gaps.

We are actively working on updating our NG911 GIS Strategic Plan. We're a technology-based organization and geographic information system. We'll make sure that we outline all the considerations that GIS brings to the table holistically regarding the broader 9-1-1 initiatives and considerations. We meet monthly and our next meeting is on July 6.

We continue to develop the GIS staffing program. We have talked about a need for additional support throughout 9-1-1 in general. Some of our counties have one GIS person for all their GIS needs and we are continuing to build out a program to work with our university system to try and supply some additional standardized support. Montgomery County will potentially be our initial participant and more details to follow.

We are working with the Board Technology Subcommittee regarding the potential for a dashboard. We have reviewed some of the dashboards that are available for the Commonwealth of Virginia and the State of North Carolina. The intent is to share compiled key statistics regarding call taking. The idea is we have set up 911.maryland.gov which can be a public portal. You can also have a secured area for PSAP representatives to share and interact as well. If getting some of this compiled information for a dashboard is something that the PSAPs believe is valuable, we can have one version that is for internal analysis. And then we can also work to put some of that data out to the public for transparency.

There are several of us the participate in the NENA GIS Data Model version 3.0. The last meeting focused on time zones. If something were to happen in NG911 and you need to transfer your calls to someone in Ohio or on the West Coast time zone is something that needs to be taken into consideration. We talked about geopackages. It has to do with packaging and passing the data. to ensure that all the information is captured and then able to be passed to call takers.

We met with Fugro which has some z-axis service offerings. A county in Pennsylvania is using the service and they are partnering with RapidSOS or RapidDeploy to integrate the z-axis information into those heads-up displays within the call taking center. We are continuing to look at the offerings that are out there, how they're being deployed, and how they're being consumed. We will continue to coordinate with our regional partners. Our next call is scheduled for July 26th.

Verizon Update – Walt Puller

Mr. Puller reported there are no major 9-1-1 network events to report. Verizon continues to work directly with the NG911 providers, providing critical network information needed to migrate to 9-1-1 calls and migrate them off our selective routers. We are actively involved in disconnecting many of the legacy CAMA and ALI circuits. as the PSAPs migrate and they have a burn in time with their NG911 provider. We start disconnecting all those elements. Now keep in mind, just the disconnecting of the network infrastructure doesn't affect the billing processes. We have other hurdles we accomplished to make sure the billing is taken care of. Chairman Markey requested information for

the PSAPs regarding the difference between the legacy disconnect and the billing process. Mr. Puller agreed to send the information to the Executive Director's Office for their review.

AT&T Update – Taylor Thompkins

Mr. Tompkins reported there were no major outages or any service issues to report.

Regarding NNI connectivity, we're in the process of having the product teams make sure we've got the right people identified. We're identifying what it's going to take to get the right connectivity for the lab to be able to execute this. We hopefully will be able to provide at least a tentative timeline. When network ordering is involved, sometimes things don't always go to plan. A tentative timeline for the connectivity and labs to be set up to be able to test this. We are trying to move this along as quickly as we can and do it accurately.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported there were no service-impacting incidents to report. We continue to work with Frederick County and Baltimore City for their NGCS implementations. Motorola continues our work efforts with the Technology Subcommittee and AT&T on the network-to-network interface.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported that they are in the active planning session of a remote 9-1-1 demonstration at the Maryland Association of Counties Annual Summer Conference in Ocean City, in mid-August. It appears they are going to have at least eight 9-1-1 specialists at the conference performing 9-1-1 call processing and intake, as well, as remote dispatch. This will run from 9:00 AM to 3:00 PM. However, there will be two 30-minute intermissions, where they will be able to bring larger crowds into the remote PSAP and explain what's occurring in more detail to the audience.

There were seventeen members from the state of Maryland that attended the NENA 2023 Annual Conference and Expo which was held in Grapevine, Texas. There was a lot of discussion about the challenges for 9-1-1 in Maryland such as staffing and technology. Sunday, before the beginning of the conference sessions, there was a CMCPs alumni seminar, that many of the certified CMCPs attended. This was an excellent update for center managers on current events, legislative updates at the federal level, and the current legal actions that are in place that we can learn from. Decisions and rulemakings that have been made by the Supreme Court about 9-1-1 and the interactions with them and the public. The members were engaged, they were excited, they were challenged to learn, and they were challenged to bring back information and most importantly they were challenged to be held accountable to their commitment to 9-1-1 in Maryland.

Tuesday there was a post wrap-up call. There was a lot of information regarding artificial intelligence and how it can be used in 9-1-1 centers to reduce call volumes and get people faster service than speaking with a 9-1-1 telecommunicator. Proper ergonomics in a 9-1-1 center are proven to reduce burnout and improve morale within a 9-1-1 center. One of our attendees attended a conference about PSAP design and built because they were in the process of potentially constructing a new PSAP in their county and learned a lot about how to incorporate natural elements into a 9-1-1 center to provide for a better working atmosphere.

There was a session about developing a good RFP. Writing a good RFP is much like writing an employee performance appraisal. If you established expectations of performance and how you want systems to work up front, you are more likely to succeed in receiving the product that you're looking for.

One seminar explained EIDO at a basic 9-1-1 specialist or 9-1-1 manager level without the technical elements. EIDO is Emergency Incident Data Object, and these can be things such as location data,

sense of data from automobile accidents, and how we exchange that information with other agencies involved. EIDO is going to impact the CAD2CAD interoperability and data exchange.

There was an enhanced understanding of the relationship between 9-8-8 and 9-1-1. We all have policies that are already in place on how 9-8-8 and 9-1-1 will interact with each other in the state of Maryland. It was a policy that was delivered and there was a basic explanation but not a detailed explanation. There is a greater understanding of why we do the things we do and why the policy is the way it is.

We received national legislative updates on where new legislation is going in the nation, especially around full requests and things of that nature. In Kentucky, a 9-1-1 recording is not a publicly available element in a FOIA request. He was curious about how that impacted their 9-1-1 centers and the transparency between 9-1-1 centers and the communities that they serve.

Critical information to be included in job descriptions. A good, clear job description, and what the expectation of a 9-1-1 Specialist are, is important. When you talk about the legal side of HR law about how these elements are important to include in job descriptions and in job postings to ensure that applicants and employees are fully aware of what the expectations are for them.

Free tools for public safety to deal with critical incident stress and mental health. There is an app, it's free for public safety. It's called Lighthouse and he has already gotten the information over to his Peer Support Team Coordinator to explore and see what the feasibility of it is and integrate it into his toolbox for 9-1-1 Specialists.

We took away some tools to retain Generation Z individuals. Gen Z is the target audience that we're hitting right now. Gen Zs are the ones that we're going into the high schools and saying, hey, we want to recruit you - this is a great career - this is a great opportunity. But what we offer in public safety doesn't always meet what Gen Z is looking for in an employer. They're looking for engagement and flexibility and the ability to own something, to be able to have an impact. I think you'll see some of our 9-1-1 centers exploring what they can do to be more flexible in areas of scheduling as an example.

We were able to get Maryland T-shirts in the shape of Texas and we wore these to the opening session to show our Maryland pride. Several people came up and said, I love your guys' T-shirts.

Some of the commitments that our attendees made. All these start with I will, it's not I'm going to try or I'm going to do this. The reason it's "I will" is because we made a pact with each other to hold each other accountable to accomplishing what we say we're going to accomplish. Some PSAPs said I will establish a mentoring program in my agency. I will ensure the information that I gather to ensure that the facility is the best it can be because good PSAP design promotes wellness. I will be better and not bitter. I will not second guess myself, because no one else is. I want to get more involved in establishing a TERT team in Maryland. I will develop policies and training on disaster management. I will work on enhancing our peer support team with non-denominational chaplains in the group. I will implement stay interviews in my team. I have information on new technologies that I will bring back to my agency. I will hold you to your word and keep you accountable.

Mr. Coates talked about Kari's Law and how important it is to be able to have direct access to 9-1-1 without the use of leading numbers. The members met Hank and DJ Hunt at the conference, and they praised Maryland for what the State has done legislatively to implement Carrie's law and make it a state requirement.

Mission Critical Partners Update – Joshua Jack

Mr. Jack reported statewide that 20 of the 24 PSAPs have migrated over to NG911. It looks like we should have everyone cut over by the end of the year. The Maryland Eastern Shore, that project is complete. All nine counties have migrated over, and we closed the project out.

The statewide cybersecurity project is ongoing. This is a new PSAP assessment and response plan. We're more than halfway through the project. Additional meetings need to be held and reports are written. We will be wrapping that up in the coming months. Kyra has already reported on the statewide recruiting videos.

CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 23-304 in the amount of \$15,750.00 for Calvert County's Training - Survive and Thrive Core Stress Resilience was made by Stanley Harris.

Mr. Thomas moved to fund Project 23-304 for Calvert County in the amount of \$15,750.00 for Training - Survive and Thrive Core Stress Resilience to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-326 in the amount of \$257,123.15 for Calvert County's annual maintenance was made by Stanley Harris.

Mr. Frazier moved to fund Project 23-326 Calvert County in the amount of \$257,123.15 for annual maintenance. Ms. Price seconded the motion. All were in favor and the motion carried.

A funding request for Project 22-188A in the amount of \$10,322.00 for Wicomico County's Phone System-Remote Positions for Fruitland PD (additional funds) was made by Lorenzo Cropper.

Mr. Ebling moved to fund Project 22-188A for Wicomico County in the amount of \$10,322.00 Phone System-Remote Positions for Fruitland PD (add. funds) to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-323 in the amount of \$11,421.99 for Kent County's HVAC - Replacement at the Primary PSAP was made by Pete Landon.

Mr. Ebling moved to approve Project 23-323 for Kent County in the amount of \$11,421.99 for HVAC - Replacement for the Primary PSAP. Ms. Warren seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-329 in the amount of \$64,195.79 for Prince George's County's security cameras was made by Kayman Khaloughi.

Ms. Greentree moved to fund Project 23-329 for Prince George's County in the amount of \$64,195.79 for security cameras. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-330 in the amount of \$30,059.94 for Prince George's County's training room A/V equipment was made by Kayman Khaloughi.

Mr. Souder moved to fund Project 23-330 for Prince George's County in the amount of \$30,059.94 for training room A/V equipment. Ms. Price seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-332 in the amount of \$245,000.00 for Harford County's annual maintenance was made by Ross Coates.

Mr. Ebling moved to fund Project 23-332 for Harford County in the amount of \$245,000.00 for annual maintenance to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-334 in the amount of \$9,750.00 for Anne Arundel County's Priority Dispatch ProQA software licenses was made by Ann Pingel.

Ms. Greentree moved to fund Project 23-334 for Anne Arundel County in the amount of \$9,750.00 for Priority Dispatch ProQA software licenses to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-338 in the amount of \$44,885.00 for Frederick County's language translation services was made by Phil Lambert.

Mr. Souder moved to fund Project 23-338 for Frederick County in the amount of \$44,885.00 for language translation services. Ms. Greentree seconded the motion. Chairman Markey recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-341 in the amount of \$2,500.00 for Dorchester County's Critical Pre-Employment Testing Software Licensing was made by Robert Larimer.

Mr. Souder moved to fund Project 23-341 for Dorchester County in the amount of \$2,500.00 for Critical Pre-Employment Testing Software Licensing to be approved. Mr. Ebling seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-342 in the amount of \$5,000.00 for Caroline County's public outreach (9-1-1 simulator) was made by Steve Hurlock.

Mr. Thomas moved to fund Project 23-342 for Caroline County in the amount of \$5,000.00 for public outreach (9-1-1 simulator) to be approved. Mr. Rose seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-343 in the amount of \$60,760.00 for Caroline County's phone system (RapidSOS licensing) was made by Steve Hurlock.

Mr. Ebling moved to fund Project 23-343 for Caroline County in the amount of \$60,760.00 for phone system (RapidSOS licensing) to be approved. Mr. McNamara seconded the motion. Mr. Souder recused himself from the vote. All were in favor and the motion carried.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

➤ None for the month

PROJECTS EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

➤ Frederick County	22-295 (Maintenance and Recurring Charges)	May 2024
➤ Wicomico County	22-188 (Phone System-Remote Positions for Fruitland PD)	January 2024

PROJECTS FOR DE-ENCUMBERING OF FUNDING

➤ None for the month

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

➤ Prince George's County	23-321	ETC Training	\$135.00
➤ Montgomery County	23-322	Headsets (50)	\$6,807.50
➤ Cecil County	23-324	Training (ETC, EMD, EPD, & EFD)	\$2,798.00
➤ Baltimore County	23-325	Protocol Pilot Guides (72)	\$12,895.20
➤ Allegany County	23-328	Headset Batteries (17)	\$695.81
➤ Talbot County	23-333	Protocol Training and Recertification	\$2,947.50
➤ Anne Arundel County	23-336	Headsets (5) and Accessories	\$2,069.00
➤ Anne Arundel County	23-339	Protocol License Renewal	\$28,800.00
➤ Allegany County	23-340	APCO Recertification	\$45.00
TOTAL			\$57,193.01

ADDITIONAL ITEMS

Senator Cheryl Kagan is continuing to work with stakeholders regarding 3-1-1 and the combination of 3-1-1 and 2-1-1. At the last session, the group thought that would be a cost-saving and efficient idea. If anyone has thoughts ideas, suggestions, or concerns, she would like to hear them. She is meeting at MACo with some of the county public service leaders.

There was a bill that got out of the House and came to the Senate requiring that every PSAP buy an app related to people with disabilities. There were a lot of concerns ranging from cost to accuracy, to hackability, etc. The bill was paused and ultimately the bill was killed on the final night in the final few hours of the session. Delegate Atterbeary, who was the prime sponsor from Howard County is very passionate about this bill and wants to have meetings and conversations about this. If you have thoughts about or aspects of that you like or dislike. Senator Kagan would love to hear from you because Delegate Atterbeary is bringing it back and Senator Kagan thinks there are a lot of reasons to be concerned. But if it's fixable, she would love to be able to work with Delegate Atterbeary to fix it.

The next meeting is Thursday, July 27, 2023.

At 4:00 PM, Mr. Kirchner made a motion to adjourn the meeting. Mr. Thomas seconded the motion. All were in favor and the meeting was adjourned.

Jack Markey, Chairman
Maryland 9-1-1 Board